



Reasons for appeal

If you have applied for or are getting financial help, Medical Assistance, Food Support, or social services through the county or state agency, and:

- The county agency does not act quickly enough and you think it has gone beyond the legal time limit to act, you can appeal.
- The county agency decides you can not get help, you can appeal.
- The county agency providing you with assistance or services reduces or stops them, you can appeal.
- The state agency denies you a specific medical service, you can appeal.
- The county or state agency thinks you maltreated a child or a vulnerable adult, you can appeal.

When you disagree with any county or state agency action, you have the right to appeal. You must ask for a fair hearing by the state.

Time limits

Your request for a hearing must be received within 30 days after you get a written notice about the county's or state's decision. If you show "good cause" for not appealing within this time limit, you may appeal up to 90 days after you get the notice. "Good cause" is when you have a good reason for not appealing on time. The human services office will decide if your

reason is a good cause reason. With Food Support you may appeal up to 90 days after you get a notice of the county's decision and **do not** have to show good cause.

After the state gets your request, it will set a date for a hearing. The state will tell you the exact date, time, and place.

Preparation for a hearing

Get all the information about your case.

- Bring a letter from a doctor if a medical question is involved.
- Bring any other papers you want the hearing officer or appeals referee to see.
- Ask others who know about your case to come to the hearing.

It is a good idea to make a list ahead of time of the points you want to make and bring it with you to the hearing.

Hearings

A Human Services judge, who has not been involved in the decision you are appealing, will look at the facts in your case. He or she will look at the evidence and hear arguments by you and the county or state agency. Every effort is made to get all information needed to arrive at a fair decision based on the law. Your hearing may be conducted by telephone unless you object.

Lawyer or friend can speak for you

You may have a lawyer or another person speak for you at the hearing. However, the state or county agency can not get a lawyer for you or pay for one. Contact the legal services office in your area if you want a lawyer.

The county may pay for some of the costs of your appeal. These costs may be for transportation and child care expenses.

Decision

You usually will be told of the judge's final decision within 60 days of your Food Support appeal or 90 days of all other appeals.

How to Appeal

Request a hearing. This is easy to do. Your request for a hearing must be in writing. You or someone who represents you must sign the request. With Food Support appeals you may make a verbal request for a hearing. Send or make the request to the county agency or to:

Minnesota Department of Human Services
Appeals Office
PO Box 64941
St. Paul, MN 55164-0941
Metro: (651) 431-3600 (Voice)
Outstate: (800) 657-3510
TTY: (800) 627-3529
Fax: (651) 431-7523

Attention. If you want free help translating this information, ask your worker or call the number below for your language.

ملاحظة: إذا أردت مساعدة مجانية في ترجمة هذه المعلومات، فاسأل مساعدك في مكتب الخدمة الاجتماعية أو اتصل على الرقم 1-800-358-0377.

ຄំណត់ສໍາຄານ: ເມີ່ນຜູ້ກວດສອບຜົນງານທ່ານສາມາດຊ່ວຍເຫຼືອເຂົ້າເຮັດຄວາມເຂົ້າໃຈ ຄື້ຄຳຮ້ອງ ສູ່ບັນດາອົງການສໍາຄານທີ່ກ່ຽວຂ້ອງ ຫຼື ອີ່ມສູ່ສູນຮ່ວມຮູ້ ຫຼື ອີ່ມສູ່ສູນຮ່ວມຮູ້ ຫຼື ອີ່ມສູ່ສູນຮ່ວມຮູ້ ຫຼື ອີ່ມສູ່ສູນຮ່ວມຮູ້
1-888-468-3787 ຯ

Pažnja. Ako vam je potrebna besplatna pomoć za prevod ove informacije, pitajte vašeg radnika ili nazovite 1-888-234-3785.

Ceeb toom. Yog koj xav tau kev pab txhais cov xov no rau koj dawb, nug koj tus neeg lis dej num (worker) lossis hu 1-888-486-8377.

ໂປຼດຊາບ. ຖ້າທ່ານກຳລັງຮ້ອງຂໍການຊ່ວຍເຫຼືອໃນການແປຂໍ້ຄວາມດັ່ງກ່າວນີ້ພໍ, ຈົ່ງຖາມນັກງານຊ່ວຍວຽກຂອງທ່ານຫຼື ໂທໂທລະສັບຕາມເລກໂທໂທ 1-888-487-8251.

Hubaddhu. Yoo akka odeeffannoon kun sii hiikamu gargaarsa tolaa feeta ta'e, hojjataa kee gaafaddhu ykn lakkoofsa kana bilbili 1-888-234-3798.

Внимание: если вам нужна бесплатная помощь в переводе этой информации, обратитесь к своему социальному работнику или позвоните по следующему телефону: 1-888-562-5877.

Ogow. Haddii aad dooneyso in laga kaalmeeyo tarjamadda macluumaadkani oo lacag la' aan ah, weydii hawl-wadeenkaaga ama wac lambarkan 1-888-547-8829.

Atención. Si desea recibir asistencia gratuita para traducir esta información, consulte a su trabajador o llame al 1-888-428-3438.

Chú Ý. Nếu quý vị cần dịch thông tin này miễn phí, xin gọi nhân-viên xã-hội của quý vị hoặc gọi số 1-888-554-8759.

LB2-0004 (10-09)

ADA3 (5-09)

This information is available in alternative formats to individuals with disabilities by calling (651) 431-3600 or (800) 657-3510. TTY users can call through Minnesota Relay at (800) 627-3529. For Speech-to-Speech, call (877) 627-3848. For additional assistance with legal rights and protections for equal access to human services programs, contact your agency's ADA coordinator.